Foundations 1E Lesson 10.2 Quiz Answers

Title: Lesson 10.2 Quiz

Topic: L10.2LO6: Compare and contrast aggression and assertiveness.

1. Acting aggressively always involves violence.

a. true

\*b. false

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2. Assertiveness includes all of the following EXCEPT

\*a. dominance

b. confidence

c. respect

d. calmness

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Topic: L10.2LO7: Illustrate each common cause of conflict using a realistic example.

3. A shipment of fertilizer arrives in a farming community with only half the amount that was ordered, causing conflict among the farmers about how to divide the shipment. This is an example of conflict over

a. relationships

b. interests

c. values

\*d. resources

Type: MT

Title: Lesson 10.2 Quiz

Topic: L10.2LO8: Compare and contrast two styles of managing conflict.

4. Match each conflict management style with its correct description.

a. accommodating = when you cooperate to a high degree, even letting go of your own goals in order to reach a solution

b. avoiding = when you simply ignore the thing that is causing the conflict

c. collaborating = when you work together to try to achieve everyone’s goals

d. competing = the win-lose approach

e. compromising = when neither party really achieves all of what it wants

Type: MT

Title: Lesson 10.2 Quiz

Topic: L10.2LO9: Practice the steps of conflict resolution.

5. Place the steps to conflict resolution in numerical order by matching the number to the step.

a. 3 = Brainstorm options.

b. 5 = Make a decision.

c. 2 = Listen to the perspective of others.

d. 1 = Take a deep breath and calm yourself.

e. 4 = Identify your best option or strategy.